MERLINVET

Solutions and Services for Vets by Vets

Sustainability Report

2023

PLANET

It is our moral obligation to understand the impact that MerlinVet has on the environment and work towards minimising harm with real time solutions.
The time to act is now.

Our Commitments:

- ✓ Increasing use and provision of Electric Vehicles
- ✓ Maximising recycling opportunities
- ✓ Maximising reuse of packaging materials
- ✓ Minimising the use of paper in the office, encouraging digital storage

MerlinVet HQ

In January 2023 we moved into our new warehouse:

- ✓ Energy Performance Certificate rating B - meeting the government's 2030 target for warehouses
- ✓ 60 Photo Voltaic roof panels
- ✓ Air source heat pump for office heating
- ✓ Infrared personnel heaters above packing stations
- ✓ High level of insulation to roof and walls
- ✓ LED lighting throughout
- ✓ Thermally insulated glazing throughout
- ✓ 6 EV charging points
- ✓ Motion sensors on lights

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PRODUCT & SERVICE

We are committed to circularity and introducing responsible materials and supply chain processes without compromising our outstanding service level.

OUR COMMITMENTS

- Switch from polystyrene cool boxes to dedicated cold chain shipping
- Use of paper sealing tape rather than plastic

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PEOPLE

Our business relies on people – and how we treat them matters. We are based in Scotland but have a global perspective and 57% of our team are women. Gender equality, diversity and inclusivity are core considerations in our activities.

PROSPERITY

We commit to using our financial prosperity to invest in a more sustainable and responsible business. We see our responsibility efforts as key to achieving strong value creation for our stakeholders.

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Transforming your veterinary practice's journey

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